

Jasna Karacic Zanetti, PhD

Patient Ombudsman

Head of Health Diplomacy Unit, MBA health
University of Zagreb, Croatia

WORK EXPERIENCE

European Affairs and International Cooperation

Ministry of health

Diplomatic Missions Brussels, Ministry of foreign affairs

Vice president of HR PRESS at the Council of the EU

Bruxelles

Home and justice counsellor

- Health Attaché

EDUCATION

Doctoral School - Evidence Based Medicine (Health diplomacy)

University of Split School of Medicine

PhD, 2022

IESE Business School, University of Navarra

- Health MBA training 2021

Diplomatic academy – United Nation

Croatian Ministers for Foreign Affairs

2019, Zagreb

Master of Science - Risk Management in Clinical Practice and Patient safety

University of Padova

2015 - 2017, Padova, Italy

Investigative psychology (Psychoanalysis)

Criminal profiling

2012 - 2016, Milan, Italy Courses

Forensic Sciences

University of Split

2009 - 2013, Split, Croatia -Forensic psychiatry, expert witness

SKILLS

Leadership and Management Skills: Decision making, Diplomacy, Problem solving, Strategic thinking

Professionalism Skills: Dedication, Honesty, Reliability

Organizational Skills: Goal setting, Prioritizing, Strategic Planning, Time management

Analytical Skills: Critical thinking

Personal Life Skills Examples: Adaptability, Curiosity, Effort, Initiative, Integrity, Organization, Perseverance, Problem solving, Responsibility

AWARD

- Special Rector's Award for achievements at UNESCO Chair for human rights in medicine (2021)
- National Geographic Award for Justice in sustainable development goals 2022 (for the organization)

ORGANIZATIONS

Health Diplomacy Unit

Harvard Medical School- Clinical bioethics

United Nation - Consultative Status ECOSOC

European Parliament- Transparency Register

Cochrane network

Consultant

Association of Diplomats

Croatian Association for the promotion of patients' rights

President

International Council of The Patient Ombudsman

Founder

The International Chair in bioethics (Former UNESCO Chair in bioethics)

Member of the International steering committee of the Department of bioethics and art

ERA PerMed

Advisory Board

LANGUAGES

Croatian
Native or Bilingual Proficiency

Italian
Full Professional Proficiency

English
Native or Bilingual Proficiency

French
Elementary Proficiency

INTERESTS:

Health Politics and Policy, Health Diplomacy, Medical Law, Healthcare management, Patient Rights, Patient Safety, Human rights, Expert Witness